

Brexit

Frequently Asked Questions

Version 3

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For technical assistance using PEACH or HMI issues contact the Peach Help Desk on 0345 6073224 (weekdays 07:00 to 22:00, Saturday 09:00 to 18:00, Sunday 09:00 to 14:00) and select option 1 for Government gateway issues and option 2 for all other queries. Send e-mail enquiries to both **PEACHenquiries@rpa.gov.uk** and **PEACHenquiries@apha.gov.uk**.

For queries on Plant Health regulated goods please call The Imports Helpdesk on 0300 100 0313 (06:00 to 24:00 every day) or e-mail **phsi-importers@apha.gov.uk**

Legal Disclaimer

The information contained in this document is provided for informational purposes only, and should not be construed as legal advice on any subject matter. You should not act or refrain from acting on the basis of any content included in this site without seeking legal or other professional advice.

For all current information and official guidelines, please visit the Defra / PEACH website via this link

<http://ehmipeach.defra.gov.uk/>

Table of content

[Legal Disclaimer](#)

[Table of content](#)

[What is a PoD?](#)

[How can I register my premise as a PoD?](#)

[How will I find out if I have been successfully registered as a PoD?](#)

[What are the minimum requirements my premise must meet to qualify as a PoD?](#)

[What is PEACH?](#)

[Who is responsible for filing a PEACH declaration?](#)

[What does FlorAccess do for me?](#)

[Who do I contact if I have specific questions about my order \(with regards to PEACH\)?](#)

[When does FlorAccess file my PEACH declaration?](#)

[How will I know if my goods are going to be inspected or not? Do I have to wait 4 hours before they are released if they are not inspected?](#)

[Can FlorAccess file my PEACH declaration if I do not have a registered and linked POD?](#)

[When your order arrives physically: Posting of Phytosanitary Certificates to York](#)

What is a PoD?

POD stands for Place of Destination. It normally is your warehouse address where Defra can inspect the goods, should they choose to do so. If you have a PEACH number and registered for a PoD location AND have linked those two, you're good to go.

For more information on how to get a PEACH number have a look the question below 'What is PEACH'.

How can I register my premise as a PoD?

Plant Health - To act as a place of destination for plant health physical inspections on EU-regulated high priority goods in England and Wales, you'll need to register the details of your place of destination premises with the Animal and Plant Health Agency (APHA). For plants and plant products complete the [place of destination registration form](#) and email it to PODRegistrations@apha.gov.uk .

This registration process includes your registration as a professional operator. You'll need to use the registration process to notify APHA of any importer you wish to be linked to for the supply of your goods.

To register as an importer for plants and products use the [PEACH system](#).

<https://planthealthportal.defra.gov.uk/eu-exit-guidance/imports/place-of-destination-pod-question-and-answer/>

How will I find out if I have been successfully registered as a PoD?

Upon submitting your PoD registration form to the APHA email address, you will receive an automated email confirming receipt of your application. Your information will be processed and input on the IT system. Unless otherwise informed, your application will be approved, and you will be automatically granted PoD status. APHA will only get in touch directly if there are any issues that require resolving.

During registration with the Forestry Commission, the applicant receives automatic confirmation that their application has been received. The system also outlines the next steps and the contact point for any further questions. The FC administrative team will send an email to the applicant confirming that an acceptable application has been received and that PoD status has been granted.

<https://planthealthportal.defra.gov.uk/eu-exit-guidance/imports/place-of-destination-pod-questions-and-answers/>

What are the minimum requirements my premise must meet to qualify as a PoD?

An operator who wants to act as a commercial place of destination for physical inspections on EU regulated goods from 1 January 2021 must meet certain requirements:

The operator should make sure that during transport to, and storage at, the place of destination, the consignment is:

- *Not tampered with or subject to any alteration or change of packaging*
- *Closed and sealed properly to reduce the risk of pest infestation and contamination*

The consignment must not leave the place of destination before the competent authority decides whether the import passes all of its document, identity and physical checks.

Inspectors must have access to a safe, demarcated area on site to conduct the inspection and there must be systems for safe working in place. Staff have to be available to present the consignment for inspection.

You must have suitable equipment available for the type and volume of physical inspection required, including:

- *Handling equipment to enable regulated material to be unloaded or loaded as necessary.*
- *Inspection table.*
- *Adequate light source or equipment to enable fumigant gas testing for forestry sector consignments*
- *Access to toilets and handwashing facilities for inspectors (where appropriate)*

<https://planthealthportal.defra.gov.uk/eu-exit-guidance/imports/place-of-destination-pod-questions-and-answers/>

What is PEACH?

PEACH stands for the Procedure for Electronic Application for Certificates from the Horticultural Marketing Inspectorate. It is a system used to notify Defra about incoming shipments with regards to phytosanitary regulated products into the UK. The most recent information you can find here: <http://ehmipeach.defra.gov.uk/>

You can apply for a registration using this link:

<http://ehmipeach.defra.gov.uk/Default.aspx?Module=Register>

Who is responsible for filing a PEACH declaration?

When ordering from FlorAccess, we can file the PEACH declaration for you. Make sure you have registered us as your PEACH agent.

To add us as your PEACH agent, please send an email to: PeachEnquiries@apha.gov.uk

The email needs to be sent from the same email address as you registered with PEACH. Include in the email:

- Your Company name
- Your Peach ID
- Your registered business address.
- Confirmation that you would like to register us as an agent with the following details:

FLORACCESS
C/O KEMP HOUSE
152 - 160 CITY ROAD
EC1V 2NX LONDON

What does FlorAccess do for me?

FlorAccess will make sure that your order is physically inspected and certified by the phytosanitary department of the Dutch ministry of Agriculture. After that, FlorAccess will declare your order with PEACH on your behalf.

Who do I contact if I have specific questions about my order (with regards to PEACH)?

Should you have specific questions with your order please contact FlorAccess via:

support@floraccess.com / +31 30 2600 900 / chat online via www.floraccess.com

What does PEACH cost me?

Currently FlorAcces charges 50 euro for custom documents. This includes a Phytosanitary certificate and the PEACH declaration of your order.

When does FlorAccess file my PEACH declaration?

According to the Defra FAQ:

You must use the PEACH system to give pre-notification of import at least 4 working hours before the goods arrive at a point of entry in GB.

This practically means that FlorAccess will file the declaration on the day that the plants leave The Netherlands.

<https://planthealthportal.defra.gov.uk/eu-exit-guidance/imports/place-of-destination-pod-question-and-answer/>

How will I know if my goods are going to be inspected or not?

Do I have to wait 4 hours before they are released if they are not inspected?

'You will be notified by the relevant competent authority as to whether your EU high priority goods have been selected for a risk based physical inspection within 4 hours of your pre-notification being submitted. If your goods are not selected for inspection, they will be released.'

<https://planthealthportal.defra.gov.uk/eu-exit-guidance/imports/place-of-destination-pod-question-and-answer/>

Can FlorAccess file my PEACH declaration if I do not have a registered and linked POD?

POD stands for Place of Destination. It normally is your warehouse address where Defra can inspect the goods, should they choose to do so. If you have a PEACH number and registered for a POD location AND have linked those two, you're good to go.

If you HAVE NOT linked your POD to your PEACH number, FlorAccess CANNOT declare your order with PEACH. If you placed an order and the plants get stuck at customs, you will not be refunded.

When your order arrives physically: Posting of Phytosanitary Certificates to York

When your shipment arrives, it contains the original stamped phytosanitary document from the inspection services in The Netherlands. According to Defra:

“ All original Phytosanitary certificates must be posted to York (APHA, Foss House, 1st Floor, Kings Pool, 1-2 Peaseholme Green, YO1 7PX) within 3 working days of the consignment landing in GB. “

The original Phytosanitary Certificates are stuck to the outside of your trolley. Make sure These are not thrown away with the plastic wrapping!

